

Visual Presentation #3 Cause-and-Effect Diagram
By
Andrew Cornell
November 2, 2005

Definition

Provides a method for reviewing all factors

Construction

Effect

Primary cause

Secondary contributor

Tertiary contributor

Elements

Branches, spine

Encoders

color, symbols, line widths

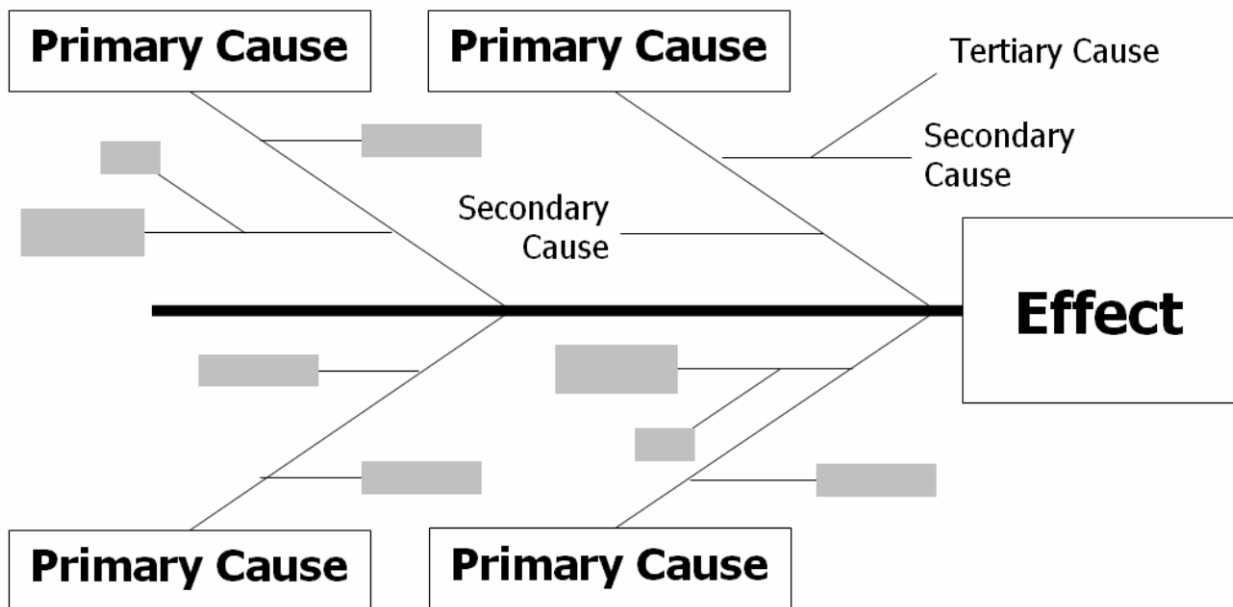


Figure 1 - Cause-and-Effect Diagram Construction

Visual Presentation #3 Cause-and-Effect Diagram

By
Andrew Cornell
November 2, 2005

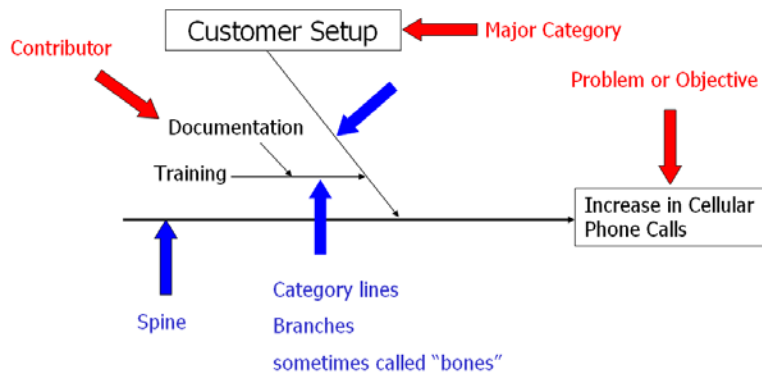


Figure 2 - CE Diagram Elements

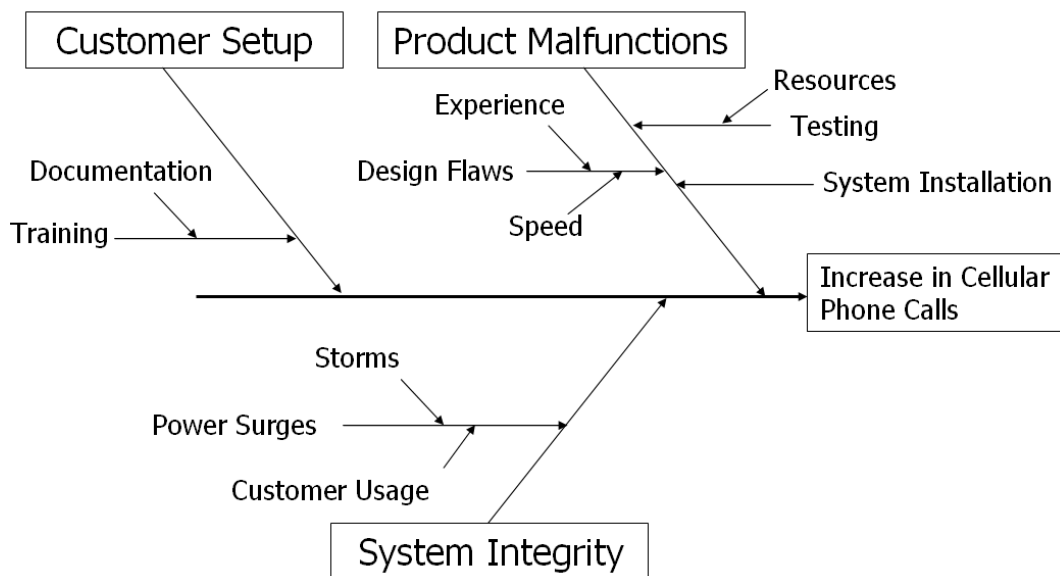


Figure 3 - CE Diagram Example: Cellular Phone Calls